

Certifydoc for Consumer Associations



What competitive advantages does Certifydoc offer to Consumer Associations?

Earn time, money and the trust of your associates by offering a service that gives reputation and security over the years.

With Certifydoc, we certify pictures, videos, audios, whatsapp and digital documents, which acquire legal relevance, through the qualified time stamp of the EU, generating digital evidence of high probative value, essential for the consumer protection.

One of the great advantages of Certifydoc consists in giving consumers the possibility of producing digital evidence with high probative value.

To certify with Certifydoc is so simple that you can do it at any time, just by registering it gives you 3 certifications totally for free, without subscriptions or permanence.

You can pay online only what you consume at the moment, if you prefer. The cost of a certification is €2 + VAT. Without limitation of types or number of files up to a total of 17MB.

The documentation you work with can be very varied and complex, which is why Certifydoc removes limitations and takes care of the complexity when it comes to certifying.

Certifydoc provides in real time the email result of the certification, you can certify with any mobile or fixed device, without the need for any training since you only need a browser and internet connection to carry out the certification.

The service allows you to unite all types of documents (invoices, contracts, screenshots, web videos, telephone conversations, whatsapp messages, etc.) in a single shipment, in order to receive, share and archive them easily and safely.

Finally, take advantage of our assisted mass emailing service with acknowledgment of certified shipment for meeting calls. You can delegate the shipment to our experts in order to successfully comply with legal obligations, obtain detailed statistics, gain time and save money.

In this short video, we show you how Certifydoc can help consumers.

<https://www.certifydoc.eu/blog/portfolio/citizens/#section1>



When can we use Certifydoc?

- Invoices and Contracts

We receive an abusive invoice or one that does not correspond to what was promised or published in the web offers. We certify both documents and file a claim, including evidence of high legal relevance, by sending the email resulting from the certification to our consumer association.

- Screenshots

Our airline does not reimburse us for the amount of the ticket, even though it is stated in the purchase conditions of your private area. The company only tries to transform that refund into flight credit or misappropriate the amount, making it impossible to contact or produce the required documentation within the arbitrarily imposed deadlines.

We capture the screen of the conditions and the answers of the internal chat of the company portal, to be able to demonstrate the non-compliance with date certain and integrity. Then we certify it, sending the email resulting from the certification to our consumer association.

- Videos from the web

We see a video on the web where they promise us a “satisfied or refunded” offer and when we want the refund it never happens. We record the promotional video with a mobile and certify it. We will now have evidence of certified legal value.

- Phone conversations

We are harassed with numerous calls from telemarketers asking us to switch provider without consent. Alarmed by the experience of others, we recorded the conversation and certified it. Without much surprise, a few days later, we find a contract change proposal that we have not requested with conditions that do not correspond to those promised by phone.

The certifications allow us to negotiate and nullify these abusive actions.

- Whatsapp messages

We need technical assistance on an appliance still under 2-year warranty according to EU regulations. The seller's technical service contacts us by whatsapp saying that they guarantee only one year of warranty and only for some spare parts.

We recorded the whatsapp conversation and all the excuses and refusals with another mobile and certified it with date certain and integrity, in order to prove the attempted violation of consumer rights.

Understand and learn how it works with our video tutorials

See how it works
without user registration

Go to tutorials



<https://www.certifydoc.eu/tutorials/>

Presence on the #proptech and #legaltech maps

Tech Barcelona

<https://techbarcelona.com/company/certifydoc/>

Association of real estate broker Catalonia:

<http://www.mapaproptech.com/?id=index-193077&ucat=150>

Bar Association of Madrid:

<https://icaminvitados.ventajasvip.com/>

Hub startup di Catalonia:

<http://startupshub.catalonia.com/startup/barcelona/certifydoc/1766>

Lawniakea

<https://lawniakea.com/producto/certifydoc/>

legaltech finnovating map:

<https://www.finnovating.com/news/mapa-legaltech-espana/>

Legaltech Comparator:

<https://www.comparador-legaltech.com/herramientas/certifydoc/>

Map Legaltech legaltechies.es:

<https://legaltechies.es/2018/01/04/los-graficos-de-la-legaltech-espanola/>

Legalgeek in UK map:

<https://www.legalgeek.co/startup-map/certifydoc/>

Legal

According to current law, photos, videos and electronic documents have very low legal relevance because their content and date can be easily manipulated. So how can I protect myself to prove the status of a property at a given time?

Without Certifydoc the documentary evidence is uncertain.

- Do my documents have sufficient probative value?
- Have they been manipulated?
- Can they be challenged?
- Can I prove that they have been created on a specific date?

With Certifydoc the answer to these questions will always be favorable to your interests, which will be very useful when negotiating with buyers, authorities, clients, tenants, owners, experts, lawyers, both in the previous negotiations and before or after a lawsuit. Having evidence with the maximum legal value (probative value) can avoid lawsuits and long conflicts that nobody wants to suffer. Certifydoc acts as an intermediary, the certifications are granted by the certification authorities of Spain and other members of the European Union, through qualified time stamping.

Press release – Final judgment for a rental deposit with certified evidence from Certifydoc

<https://www.certifydoc.eu/blog/press-release-final-judgment-for-a-rental-deposit-claim-with-certified-evidence-from-certifydoc/>

Press release – Final sentence for threats with certified evidence from Certifydoc

<https://www.certifydoc.eu/blog/press-release-final-judgment-for-threats-including-evidence-certified-with-certifydoc/>

Press release – Final sentence for injuries with certified evidence from Certifydoc

<https://www.certifydoc.eu/blog/press-release-final-judgment-for-minor-injuries-including-evidence-certified-with-certifydoc/>

More information about Qualified Time Stamping

<https://www.certifydoc.eu/#timestamp>

More information on certification authorities

<https://www.certifydoc.eu/#certifiedby>

Where can you find us

Service and website

<https://www.certifydoc.eu>

FB

<https://www.facebook.com/certifydoc>

Instagram

<https://www.instagram.com/certifydoc/>

Youtube

https://www.youtube.com/channel/UCJUYWaHQ_ZBfj5gxEeC9-i8Q

Linkedin

<https://il.linkedin.com/company/certifydoc>